Complaint number / enquiry	Mode of complaint /enquiry received	Date and time of complaint / enquiry	Nature of complaint / enquiry	Outcomes of investigation	Response	Resolved in accordance with complaints procedure (Y/N)
EFS -092	Hotline	22/03/16, 1-2pm	Odour	Based on the investigation it is likely the odour originated from Elf Farm Supplies	Investigation posted to complainant on 29 March 2016	Y
EFS-093	Email	28/03/16, 6.57pm	Odour	Based on the investigation it is possible that the odour originated from Elf Farm Supplies	Investigation emailed to complainant on 29 March 2016	Y
EFS-094	Direct call to consultant	29/03/16, 3.10pm	Odour	Based on the investigation it is unlikey that the odour originated from Elf Farm Supplies	Response to investigation sent on 4 April 2016	Y
EFS-095	Email	31/03/16, 2.55pm	Odour	Based on the investigation it is possible that the odour originated from Elf Farm Supplies Based on the investigation it is	Investigation emailed to complainant on 4 April 2016 Investigation email to	Y
EFS-096	Email	07/04/16, 12pm to 4.50pm	Odour	possible that the odour originated from Elf Farm Supplies	complainant on 14 April 2016	Y
EFS-097	Email	11/04/16, 4.00pm	Odour	Based on the investigation it is possible that the odour originated from Elf Farm Supplies Based on the investigation it is	Investigation emailed to complainant on 14 April 2016 Investigation emailed to	Y
EFS-098	Email	12/04/16, 1.40pm	Odour	possible that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 19 April 2016 Investigation emailed to	Y
EFS-099	Email	19/04/16, 5.32pm	Odour	unlikely that the odour originated from Elf Farm Supplies	complainant on 26 April 2016	Y
#REF!	Hotline	26/07/16, 12.49pm	Odour	Based on the investigation it is possible that the odour originated from EIF Farm Supplies Based on the investigation it is	Investigation posted to complainant on 29 July 2016 Investigation posted to	Y
#REF!	Hotline	26/07/16, 1.08pm	Odour	possible that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 29 July 2016 Investigation posted to	Y
#REF!	Hotline	28/07/16, 8.30am	Odour	likely that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 3 August 2016 Investigation posted to	Y
#REF!	Hotline	29/07/16, 4.30pm	Odour	unlikely that the odour originated from Elf Farm Supplies	complainant on 3 August 2016	Y
EFS-104	Hotline	02/08/16, 9.30am	Non-operational concern	N/A Based on the investigation it is	Eqnuiry response posted to complainant on 3 August 2016 Investigation posted to	Y
EFS-105	Hotline	06/08/16, 5.24pm	Odour	likely that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 10 August 2016 Investigation posted to	Y
EFS-106	Hotline	08/08/16, 9.06am	Odour	unlikely that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 10 August 2016 Investigation posted to	Y
EFS-107	Hotline	11/08/16, 6.08pm	Odour	unlikely that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 16 August 2016 Investigation posted to	Y
EFS-108	Hotline	12/08/16, 9.30am	Odour	unlikely that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 16 August 2016 Investigation posted to	Y
EFS-109	Hotline	12/08/16, 2.16pm	Odour	possible that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 16 August 2016 Investigation posted to	Y
EFS-110	Hotline	15/08/16, 4.07pm	Odour	likely that the odour originated from Elf Farm Supplies Based on the investigation it is	complainant on 22 August 2016 Investigation posted to	Y
EFS-111	Hotline	16/08/16, 10.33am	Odour	possible that the odour originated from Elf Farm Supplies	complainant on 22 August 2016 Enquiry response posted	Y
EFS-112	Hotline	20/08/16, 1.00pm	Process enquiry	N/A Based on the investigation it is	to complainant on 29 August 2016 Investigation posted to	Y
EFS-113	Hotline	27/08/16, 2.30pm	Odour	likely that the odour originated from Elf Farm Supplies	complainant on 5 September 2016	Y
EFS-114 EFS-115	Hotline	14/09/16, 12.32pm 24/09/16, 9.50am	Odour Other enquiry	No investigation required	N/A Superceeded by same complaint EFS-117 - investigation posted on 11 October 2016	Y
EFS-116	Hotline	24/09/16, 3.00am 24/09/16, 4.02pm	Odour	Based on the investigation it is likely that the odour originated from Elf Farm Supplies	Investigation posted to complainant on 28 September 2016	Y
EFS-117	Hotline	24/09/16, 4.57pm	Other enquiry	N/A	Investigation posted to complainant on 11 October 2016 (delay because a response was not initially requested)	Y
EFS-118	Hotline	26/09/16, 12.00pm	Odour	Based on the investigation it is likely that the odour originated from Elf Farm Supplies	Investigation posted to complainant on 28 September 2016	Y

EFS-119       Email       27/09/16, 01.36pm       Odour       Based on the investigation it is is possible that the odour originated form Elf Farm Supplies       Investigation posted to complainant on 5         EFS-120       Hotline       28/09/16, 6.12pm       Odour       from Elf Farm Supplies       October 2016         EFS-120       Hotline       28/09/16, 6.12pm       Odour       from Elf Farm Supplies       October 2016         EFS-121       Hotline       29/09/16, 9.29am       Odour       from Elf Farm Supplies       October 2016         EFS-121       Hotline       29/09/16, 9.29am       Odour       from Elf Farm Supplies       October 2016         EFS-122       Hotline       7/10/16, 12.49pm       Odour       from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-123       Hotline       8/10/16, 9.00am       Odour       from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-123       Hotline       8/10/16, 9.00am       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-125	Y Y Y Y Y
EFS-119Email27/09/16, 01.36pmOdourfrom Elf Farm SuppliesOctober 2016FFS-120Hotline28/09/16, 6.12pmOdourfrom Elf Farm SuppliesOctober 2016FFS-120Hotline28/09/16, 6.12pmOdourfrom Elf Farm SuppliesOctober 2016FFS-121Hotline29/09/16, 9.29amOdourfrom Elf Farm SuppliesOctober 2016FFS-121Hotline29/09/16, 9.29amOdourfrom Elf Farm SuppliesOctober 2016FFS-121Hotline7/10/16, 12.49pmOdourfrom Elf Farm SuppliesOctober 2016FFS-122Hotline7/10/16, 12.49pmOdourfrom Elf Farm SuppliesOctober 2016FFS-123Hotline8/10/16, 9.00amOdourfrom Elf Farm SuppliesOctober 2016FFS-124Hotline8/10/16, 9.00amOdourfrom Elf Farm SuppliesInvestigation posted to complainant on 14FFS-124Hotline8/10/16, 9.00amOdourfrom Elf Farm SuppliesOctober 2016FFS-124Hotline8/10/16, 5.49pmOdourfrom Elf Farm SuppliesOctober 2016FFS-125Hotline29/10/16 07.30pmOdourfrom Elf Farm SuppliesInvestigation posted to complainant on 4FFS-125Hotline29/10/16 07.30pmOdourfrom Elf Farm SuppliesNovember 2016FFS-125Hotline29/10/16 07.30pmOdourfrom Elf Farm SuppliesNovember 2016FFS-125Hotline29/10/16 07.30pmOdourfrom Elf Farm SuppliesNovember 2016 <tr< td=""><td><u>ү</u> Ү Ү</td></tr<>	<u>ү</u> Ү Ү
EFS-120       Hotline       28/09/16, 6.12pm       Odour       possible that the odour originated from EIF Farm Supplies       complainant on 5         EFS-121       Hotline       29/09/16, 9.29am       Odour       Based on the investigation it is likely that the odour originated from EIF Farm Supplies       Investigation posted to complainant on 5         EFS-121       Hotline       29/09/16, 9.29am       Odour       from EIF Farm Supplies       October 2016         EFS-122       Hotline       7/10/16, 12.49pm       Odour       from EIF Farm Supplies       October 2016         EFS-122       Hotline       7/10/16, 12.49pm       Odour       from EIF Farm Supplies       October 2016         EFS-123       Hotline       8/10/16, 9.00am       Odour       from EIF Farm Supplies       October 2016         EFS-123       Hotline       8/10/16, 9.00am       Odour       from EIF Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from EIF Farm Supplies       Investigation posted to complainant on 14         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from EIF Farm Supplies       Investigation posted to complainant on 14         EFS-125       Hotline       29/10/16 07.30pm       Odour       from EIF Farm Supplies       Investigation posted to complainant	Y Y
EFS-120       Hotline       28/09/16, 6.12pm       Odour       from Elf Farm Supplies       October 2016         EFS-121       Hotline       29/09/16, 9.29am       Odour       from Elf Farm Supplies       Investigation posted to complainant on 5         EFS-121       Hotline       29/09/16, 9.29am       Odour       from Elf Farm Supplies       October 2016         EFS-122       Hotline       7/10/16, 12.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-122       Hotline       7/10/16, 12.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-123       Hotline       8/10/16, 9.00am       Odour       from Elf Farm Supplies       October 2016         EFS-123       Hotline       8/10/16, 9.00am       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       8/10/16, 5.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       October 2016         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       November 2016<	Y Y
EFS-121       Hotline       29/09/16, 9.29am       Odour       Based on the investigation it is likely that the odour originated from Elf Farm Supplies       Investigation posted to complainant on 5         EFS-121       Hotline       29/09/16, 9.29am       Odour       From Elf Farm Supplies       October 2016         EFS-122       Hotline       7/10/16, 12.49pm       Odour       Based on the investigation it is likely that the odour originated from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-123       Hotline       8/10/16, 9.00am       Odour       Based on the investigation it is unlikely that the odour originated from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-123       Hotline       8/10/16, 9.00am       Odour       Investigation it is likely that the odour originated from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       Investigation it is likely that the odour originated complainant on 14         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       October 2016         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       Investigation posted to complainant on 4         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       November 2016	Y Y
EFS-121       Hotline       29/09/16, 9.29am       Odour       likely that the odour originated from Elf Farm Supplies       complainant on 5         EFS-121       Hotline       29/09/16, 9.29am       Odour       Based on the investigation it is likely that the odour originated from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-122       Hotline       7/10/16, 12.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-123       Hotline       8/10/16, 9.00am       Odour       from Elf Farm Supplies       October 2016         EFS-123       Hotline       8/10/16, 9.00am       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       Investigation posted to complainant on 4         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       Investigation ot 4         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       Investigation ot 4 <td>Y</td>	Y
EFS-122       Hotline       7/10/16, 12.49pm       Odour       Based on the investigation it is likely that the odour originated from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-122       Hotline       7/10/16, 12.49pm       Odour       Based on the investigation it is unikely that the odour originated from Elf Farm Supplies       Investigation posted to complainant on 14         EFS-123       Hotline       8/10/16, 9.00am       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-124       Hotline       9/10/16, 5.49pm       Odour       from Elf Farm Supplies       October 2016         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       October 2016         EFS-125       Hotline       29/10/16 07.30pm       Odour       from Elf Farm Supplies       November 2016         Based on the investigation it is possible that the odour originated       Investigation posted to complainant on 4       November 2016	Y
EFS-122     Hotline     7/10/16, 12.49pm     Odour     likely that the odour originated from Elf Farm Supplies     complainant on 14 October 2016       EFS-123     Hotline     8/10/16, 9.00am     Odour     Based on the investigation it is unlikely that the odour originated from Elf Farm Supplies     Investigation posted to complainant on 14       EFS-123     Hotline     8/10/16, 9.00am     Odour     from Elf Farm Supplies     October 2016       EFS-124     Hotline     9/10/16, 5.49pm     Odour     from Elf Farm Supplies     October 2016       EFS-124     Hotline     9/10/16, 5.49pm     Odour     from Elf Farm Supplies     Investigation posted to complainant on 14       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     Investigation posted to complainant on 4       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     November 2016       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     November 2016	
EFS-122         Hotline         7/10/16, 12.49pm         Odour         from Elf Farm Supplies         October 2016           EFS-123         Hotline         8/10/16, 9.00am         Odour         from Elf Farm Supplies         Investigation posted to complainant on 14           EFS-123         Hotline         8/10/16, 9.00am         Odour         from Elf Farm Supplies         October 2016           EFS-124         Hotline         9/10/16, 5.49pm         Odour         from Elf Farm Supplies         October 2016           EFS-124         Hotline         9/10/16, 5.49pm         Odour         from Elf Farm Supplies         Investigation posted to complainant on 14           EFS-124         Hotline         9/10/16, 5.49pm         Odour         from Elf Farm Supplies         Investigation posted to complainant on 4           EFS-125         Hotline         29/10/16 07.30pm         Odour         from Elf Farm Supplies         Investigation ot 4           EFS-125         Hotline         29/10/16 07.30pm         Odour         from Elf Farm Supplies         Investigation ot 4           EFS-125         Hotline         29/10/16 07.30pm         Odour         from Elf Farm Supplies         Investigation ot 4           EFS-126         Hotline         29/10/16 07.30pm         Odour         from Elf Farm Supplies         Investigation	
EFS-123     Hotline     8/10/16, 9.00am     Odour     Based on the investigation it is unlikely that the odour originated from Elf Farm Supplies     Investigation posted to complainant on 14       EFS-123     Hotline     8/10/16, 9.00am     Odour     Based on the investigation it is likely that the odour originated from Elf Farm Supplies     Investigation posted to complainant on 14       EFS-124     Hotline     9/10/16, 5.49pm     Odour     From Elf Farm Supplies     October 2016       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     Investigation posted to complainant on 4       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     November 2016       Imvestigation     Based on the investigation it is possible that the odour originated from Elf Farm Supplies     Investigation posted to complainant on 4	
EFS-123     Hotline     8/10/16, 9.00am     Odour     unlikely that the odour originated from Elf Farm Supplies     complainant on 14 October 2016       EFS-124     Hotline     9/10/16, 5.49pm     Odour     from Elf Farm Supplies     Investigation posted to complainant on 14       EFS-124     Hotline     9/10/16, 5.49pm     Odour     from Elf Farm Supplies     Investigation posted to complainant on 14       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     Investigation no 4       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     Investigation no 4       November 2016     Based on the investigation it is possible that the odour originated     Investigation posted to complainant on 4       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     November 2016	Y
EFS-123     Hotline     8/10/16, 9.00am     Odour     from Elf Farm Supplies     October 2016       Image: Based on the investigation it is likely that the odour originated     Investigation posted to complainant on 14     Investigation posted to complainant on 14       EFS-124     Hotline     9/10/16, 5.49pm     Odour     from Elf Farm Supplies     October 2016       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     Investigation posted to complainant on 4       EFS-125     Hotline     29/10/16 07.30pm     Odour     from Elf Farm Supplies     November 2016       Based on the investigation it is possible that the odour originated     Investigation posted to complainant on 4     November 2016	Y
EFS-124         Hotline         9/10/16, 5.49pm         Odour         likely that the odour originated from Elf Farm Supplies         complainant on 14 October 2016           EFS-124         Hotline         9/10/16, 5.49pm         Odour         Based on the investigation it is possible that the odour originated provided to the investigation it is possible that the odour originated or one complainant on 4         Investigation posted to complainant on 4           EFS-125         Hotline         29/10/16 07.30pm         Odour         from Elf Farm Supplies         November 2016           Based on the investigation it is possible that the odour originated possible that the odour originated to complainant on 4         November 2016         November 2016	
EFS-124         Hotline         9/10/16, 5.49pm         Odour         from Elf Farm Supplies         October 2016           Based on the investigation it is possible that the odour originated         Investigation posted to complainant on 4         Complainant on 4           EFS-125         Hotline         29/10/16 07.30pm         Odour         from Elf Farm Supplies         November 2016           Based on the investigation it is possible that the odour originated         Investigation it is november 2016         Investigation posted to complainant on 4	
EFS-125         Hotline         29/10/16 07.30pm         Odour         Based on the investigation it is possible that the odour originated from Elf Farm Supplies         Investigation posted to complainant on 4           Based on the investigation it is         29/10/16 07.30pm         Odour         From Elf Farm Supplies         November 2016           Based on the investigation it is         Investigation it is         Investigation posted to complainant on 4	
EFS-125     Hotline     29/10/16 07.30pm     Odour     possible that the odour originated from Elf Farm Supplies     complainant on 4 November 2016       Based on the investigation it is possible that the odour originated     Investigation posted to complainant on 4	Y
EFS-125         Hotline         29/10/16 07.30pm         Odour         from Elf Farm Supplies         November 2016           Based on the investigation it is         Investigation posted to complainant on 4         Description         Descrip         Descrip <td></td>	
possible that the odour originated complainant on 4	Y
EFS-126 Hotline 29/10/16 09.08pm Odour from Elf Farm Supplies November 2016	
	Y
Based on the investigation it is Investigation posted to possible that the odour originated complainant on 4	
EFS-127 Hotline 1/11/16,8.30am Odour from Elf Farm Supplies November 2016	Y
Investigation and	
Based on the investigation it is enquiry response posted	
Smoke pollution and likely that the smoke pollution to complainant on 11	
EFS-128 Hotline 4/11/16, 2:00pm other enquiry originated from Elf Farm Supplies November 2016	Y
Enquiry response sent to complainant on 7	
EFS-129 Hotline 31/10/16, 12.30pm Other enquiry N/A November 2016	Y
Investigation and	
Based on the investigation it is enquiry response posted	
FFG 120 Hatting 5/(1//6 1 1 Ferr	V
EFS-130         Hotline         5/11/16, 1.15pm         other enquiry         originated from Elf Farm Supplies         November 2016           Investigation carried out         Investigation carried out         Investigation carried out         Investigation carried out	Y
and delivered to	
complaintant on 24	
Based on the investigation it is November 2016. Noise	
18/11/16, (between possible that the noise originated attenuation measures	
EFS-140 Face-to-face 11am and 2pm) Noise from Elf Farm Supplies implemented	Y
Based on the investigation it is Investigation posted to unlikely that the odour originated complainant on 13	
EFS-141 Hotline 6/12/16, 1.57pm Odour from Elf Farm Supplies December 2016	Y
Based on the investigation it is Investigation posted to	
unlikely that the odour originated complainant on 13	
EFS-142 Hotline 6/12/16, 2.45pm Odour from Elf Farm Supplies December 2016	Y
Based on the investigation it is Investigation posted to possible that the odour originated complaintant on 28	
EFS-145 Hotline 19/12/16, 6.15pm Odour from Elf Farm Supplies December 2016	Y
Based on the investigation it is Investigation posted to	
possible that the odour originated complainant on 25	
EFS-146         Hotline         19/01/2017, 4.40pm         Odour         from Elf Farm Supplies         January 2017           Based on the investigation it is         Investigation posted to         Investigation posted to         Investigation posted to	Y
possible that the odour originated complainant on 03	
EFS-147 Hotline 27/01/2017, 7.31pm Odour from Elf Farm Supplies February 2017	Y
Based on the investigation it is Investigation posted to	
possible that the odour originated complainant on 08	
EFS-148 Hotline 31/01/2017, 6pm Odour from Elf Farm Supplies February 2017 Resed on the investigation it is Investigation poted to	Y
Based on the investigation it is Investigation posted to possible that the odour originated complainant on 08	
EFS-149 Hotline 01/02/2017, 1pm Odour from Elf Farm Supplies February 2017	Y
Based on the investigation it is	
possible that the odour originated	
EFS-150         Hotline         01/02/2017, 4.40pm         Odour         from Elf Farm Supplies         No response required           Based on the investigation it is         Investigation posted to         Investigation posted to         Investigation posted to	Y
possible that the odour originated complainant on 08	
EFS-151 Hotline 01/02/2017, 4:55pm Odour from Elf Farm Supplies February 2017	Y
Based on the investigation it is Investigation posted to	
likely that the odour originated complainant on 03	
EFS-153 Hotline 24/02/2017, 4:29pm Odour from Elf Farm Supplies March 2017 Resed on the investigation it is Investigation poted to	Y
Based on the investigation it is Investigation posted to likely that the odour originated complainant on 14	
	Y
EFS-155 Hotline 07/02/2017, 11:53am Odour from Elf Farm Supplies March 2017	
EFS-155         Hotline         07/02/2017, 11:53am         Odour         from Elf Farm Supplies         March 2017           Image: Comparison of the system of	
EFS-155         Hotline         07/02/2017, 11:53am         Odour         from Elf Farm Supplies         March 2017           Enquiry response sent to complainant on 21	V
EFS-155     Hotline     07/02/2017, 11:53am     Odour     from Elf Farm Supplies     March 2017       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     March 2017	Y
EFS-155         Hotline         07/02/2017, 11:53am         Odour         from Elf Farm Supplies         March 2017           EFS-156         Hotline         14/03/17, 12:50pm         Other enquiry         N/A         March 2017           EFS-156         Hotline         14/03/17, 12:50pm         Other enquiry         N/A         March 2017	
EFS-155         Hotline         07/02/2017, 11:53am         Odour         from Elf Farm Supplies         March 2017           EFS-156         Hotline         14/03/17, 12:50pm         Other enquiry         N/A         March 2017           EFS-156         Hotline         14/03/17, 12:50pm         Other enquiry         N/A         March 2017	Y N/A
EFS-155     Hotline     07/02/2017, 11:53am     Odour     from Elf Farm Supplies     March 2017       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     Enquiry response sent to complainant on 21       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     March 2017       EFS-157     Website     14/03/17, 7.05am     Odour     Insufficient details to investigate     Investigate       EFS-160     Hotline     27/04/2017     Odour     Complainant on 4 May	
EFS-155     Hotline     07/02/2017, 11:53am     Odour     from Elf Farm Supplies     March 2017       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     Enquiry response sent to complainant on 21       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     March 2017       EFS-157     Website     14/03/17, 7.05am     Odour     Insufficient details to investigate     investigate       EFS-160     Hotline     27/04/2017     Odour     Based on the investigation it is     Investigation posted to complainant on 4 May	N/A
EFS-155     Hotline     07/02/2017, 11:53am     Odour     from Elf Farm Supplies     March 2017       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     Enquiry response sent to complainant on 21       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     March 2017       EFS-157     Website     14/03/17, 7.05am     Odour     Insufficient details to investigate     investigate       EFS-160     Hotline     27/04/2017     Odour     Insufficient details to investigation posted to complainant on 4 May       EFS-160     Hotline     27/04/2017     Odour     Based on the investigation it is unlikely that the odour originated     Investigation posted to complainant on 11 May	N/A Y
EFS-155     Hotline     07/02/2017, 11:53am     Odour     from Elf Farm Supplies     March 2017       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     Enquiry response sent to complainant on 21 March 2017       EFS-157     Website     14/03/17, 12:50pm     Other enquiry     N/A     March 2017       EFS-157     Website     14/03/17, 7.05am     Odour     Insufficient details to investigate     investigate       EFS-160     Hotline     27/04/2017     Odour     Based on the investigation it is investigation to complainant on 4 May       EFS-161     Hotline     12.00pm     Odour     Investigate     investigate to complainant on 11 May	N/A
EFS-155     Hotline     07/02/2017, 11:53am     Odour     from Elf Farm Supplies     March 2017       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     Enquiry response sent to complainant on 21       EFS-156     Hotline     14/03/17, 12:50pm     Other enquiry     N/A     March 2017       EFS-157     Website     14/03/17, 7.05am     Odour     Insufficient details to investigate     investigate       EFS-160     Hotline     27/04/2017     Odour     Insufficient details to investigation posted to complainant on 4 May       03/05/17, 9.00am to     03/05/17, 9.00am to     Based on the investigation it is unlikely that the odour originated     Investigation posted to complainant on 11 May	N/A Y
EFS-155     Hotline     07/02/2017, 11:53am     Odour     from Elf Farm Supplies     March 2017       EFS-156     Hotline     14/03/17, 12.50pm     Other enquiry     N/A     Enquiry response sent to complainant on 21       EFS-156     Hotline     14/03/17, 12.50pm     Other enquiry     N/A     March 2017       EFS-157     Website     14/03/17, 7.05am     Odour     Insufficient details to investigate     investigate       EFS-160     Hotline     27/04/2017     Odour     Insufficient details to investigate     Investigation posted to complainant on 11 May       EFS-161     Hotline     12.00pm     Odour     From Elf Farm Supplies     2017       EFS-162     Hotline     12.00pm     Odour     From Elf Farm Supplies     2017	N/A Y
EFS-155       Hotline       07/02/2017, 11:53am       Odour       from Elf Farm Supplies       March 2017         EFS-156       Hotline       14/03/17, 12:50pm       Other enquiry       N/A       Based on the investigate       Insufficient details to investigate         EFS-157       Website       14/03/17, 7.05am       Odour       Insufficient details to investigate       Insufficient details to investigate         EFS-160       Hotline       27/04/2017       Odour       Insufficient details to investigate       Investigation posted to complainant on 4 May         EFS-161       Hotline       12.00pm       Odour       Based on the investigation it is unlikely that the odour originated oris originated originated originated originated originated originat	N/A Y Y
EFS-155       Hotline       07/02/2017, 11:53am       Odour       from Elf Farm Supplies       March 2017         EFS-156       Hotline       14/03/17, 12.50pm       Other enquiry       N/A       Enquiry response sent to complainant on 21         EFS-156       Hotline       14/03/17, 12.50pm       Other enquiry       N/A       March 2017         EFS-157       Website       14/03/17, 7.05am       Odour       Insufficient details to investigate       investigate         EFS-157       Website       14/03/17, 7.05am       Odour       Insufficient details to investigate       Investigation posted to complainant on 4 May         EFS-160       Hotline       27/04/2017       Odour       Based on the investigation it is unlikely that the odour originated from Supplies       Investigation posted to complainant on 11 May         EFS-161       Hotline       12.00pm       Odour       Based on the investigation it is unlikely that the odour originated to investigation posted to complainant on 11 May         EFS-162       Hotline       12.00pm       Odour       Based on the investigation it is unlikely that the odour originated is to investigation posted to complainant on 11 May         EFS-162       Hotline       12.00pm       Odour       from Elf Farm Supplies       2017	N/A Y Y

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					Investigation posted to	
					complainant on 11 May	
EFS-164	Hotline	04/05/17, 9.18am	Other enquiry	N/A	2017	Y
				Based on the investigation it is	Investigation posted to	
				likely that the odour originated	complainant on 12 May	
EFS-169	Hotline	07/05/17, 11.33am	Odour	from Elf Farm Supplies	2017	Y
				Based on the investigation it is	Investigation posted to	
				unlikely that the odour originated	complainant on 12 May	
EFS-170	Hotline	08/05/17, 1.30pm	Odour	from Elf Farm Supplies	2017	Y
				Based on the investigation it is	Investigation posted to	
550 474		/ /		possible that the odour originated	complainant on 16 May	
EFS-171	Hotline	09/05/17, 3.52pm	Odour	from Elf Farm Supplies	2017	Y
		11/05/2017, all day,		Based on the investigation it is	Investigation given to	
556 470		lodged 12/05/2017,		likely that the noise originated from	complainant on the	
EFS-172	Hotline	9.00am	Noise	Elf Farm Supplies	phone on 16 May 2017	Y
		04/05/2017, 9.18am,		Based on the investigation it is	Investigation posted to	
556 470		lodged 12/05/2017,		possible that the odour originated	complainant 18 May	
EFS-173	Office Telephone	9.20am	Odour	from Elf Farm Supplies	2017	Y
				Based on the investigation it is	Investigation posted to	
		22/25/22/		likely that the odour originated	complainant on 5 May	
EFS-175	Hotline	29/05/2017, 4.20pm	Odour	from Elf Farm Supplies	2017	Y
				Based on the investigation it is		
		17/06/0017		possible that the odour originated	Contact details not given	
EFS-178	Website	17/06/2017, 12.30pm	Odour	from Elf Farm Supplies	by complainant	Y
		15/07/2017, 11.11am -		Based on the investigation it is	Investigation posted to	
		lodged 17/07/2017,		likely that the odour originated	complainant on 24 July	
EFS-179	Hotline	10.06am	Odour	from Elf Farm Supplies	2017	Y
		21/07/2017, 6.30pm		Based on the investigation it is	Investigation posted to	
		to 7.00pm - lodged		likely that the noise originated from	complainant on 1 August	
EFS-180	Hotline	25/07/2017, 9.40am	Noise	Elf Farm Supplies	2017	Y
		21/07/2017, 6.30pm		Based on the investigation it is	Investigation posted to	
		to 7.00pm - lodged		likely that the light originated from	complainant on 1 August	
EFS-181	Hotline	25/07/2017, 9.40am	Light	Elf Farm Supplies	2017	Y
		21/07/2017, 6.30pm			Investigation posted to	
		to 7.00pm - lodged			complainant on 1 August	
EFS-182	Hotline	25/07/2017, 9.40am	Enquiry	N/A	2017	Y
		7.00pm, 28/08/2017,		Based on the investigation it is	Investigation posted to	
		lodged 29/08/2017,		likely that the noise originated from	complainant on 5	
EFS-183	Hotline	11.00am	Noise	Elf Farm Supplies	September 2017	Y
		7.00pm, 28/08/2017,		Based on the investigation it is	Investigation posted to	
		lodged 29/08/2017,		likely that the light originated from	complainant on 5	
EFS-184	Hotline	11.00am	Light	Elf Farm Supplies	September 2017	Y
					Investigation posted to	
					complainant on 5	
EFS-185	Hotline	N/A	Enquiry	N/A	September 2017	Y
				Based on the investigation it is	Investigation posted to	
		29/08/2017, 4.00pm		possible that the odour originated	complainant on 5	
EFS-186	Hotline	to 4.25pm	Odour	from Elf Farm Supplies	September 2017	Y
					Investigation posted to	
					complainant on 28	
EFS-187	Office Telephone	27/09/2017, 4.00pm	Enquiry	N/A	September 2017	Y
				Based on the investigation it is	Investigation posted to	
		26/09/2017, 10.20pm -		possible that the light originated	complainant on 28	
EFS-188	Office Telephone	10.40pm	Light	from Elf Farm	September 2017	Y
				Based on the investigation it is	Investigation posted to	
				possible that the noise originated	complainant on 28	
EFS-189	Office Telephone	26/09/2017, (all night)	Noise	from Elf Farm Supplies	September 2017	Y
					Investigation posted to	
					complainant on 7	
EFS-190	Office Telephone	31/10/2017	Enquiry	N/A	November 2017	Y
EFS-208	Hotline	18/08/2018	Enquiry	N/A	No response required	Y